

Industry-level Knowledge Graph Platform for Large-scale, Diverse and Dynamic Scenarios

Haofen Wang LLMKG Workshop, VLDB 2024

Knowledge Graph: An effective way to manage domain knowledge **Opportunities and Challenges:** Knowledge management paradigm shift from binary static to multi-dynamic 02 SPG: A novel semantic framework that accelerates data knowledgeization and knowledge symbolization 03 04 Applications: SPG-based knowledge graph cases Future prospects: The application value brought by SPG and its dual-drive development with LLM in the future 05

Knowledge Graph: Semantic and High-order Knowledge Management Solution for Data



Characteristics of Knowledge Graph Algorithm

- Knowledge Graph = Graph + Knowledge Base
 - Graph: Learning graph structure
 - Knowledge Base: Learning knowledge semantics
- Rely on NLP and Graph algorithms
- Rely on knowledge of Domain experts



Knowledge Graph: Semantic and High-order Knowledge Management Solution for Data



From public documents

Knowledge Graph: Semantic and High-order Knowledge Management Solution for Data



Event, Entity, Concept, Property, Relation, etc.

- **Domain Knowledge Management** : Formalized knowledge representation based on knowledge semantics and graph structure supports the efficient construction of domain knowledge graphs
- Knowledge Normalization : Utilize knowledge graph-related technologies to continuously improve the standardization and normalization level of entities, events, concepts, properties, relationships, etc.
- Cross-knowledge graphs Reuse and Fusion: Through knowledge fusion capabilities, we can realize cross-graph connection and reuse, connect data silos, and reduce business costs and improve efficiency.
- Knowledge Reasoning and Discovery : Discover more rare knowledge based on graph reasoning insights to serve scenarios such as risk control, credit, insurance claims, merchant operations, and marketing recommendation.

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Opportunities and Challenges of Knowledge Graph Technology



Commonsense knowledge Graphs (2012)

Search engine applications such as Baidu and Google



Domain Knowledge Graphs (2018)

Promote enterprise digitalization

According to the 2022 China Knowledge Graph Market Industry Report by iResearch Consulting, the market space is expected to grow from 10.7 billion yuan in 2021 to 29 billion yuan in 2026, with the financial and public security sectors being the major drivers.



Integration and linking across knowledge graphs (2021)

Data Fabric

Enterprise-level knowledge graphs connect data silos



LLMs + KG (2023)

《Unifying Large Language Models and Knowledge Graphs》 Bidirectional drive of LLMs and KGs

Going beyond traditional knowledge graphs, leveraging knowledge graph technology to drive digital transformation in enterprises.

Commonsense, Accuracy tolerance_

Deep-context aware, Interpretable

Take Ant Group Knowledge Graph Application as an Example



• Complicated domain rules

Paradigm Shift in Knowledge Representation from Binary Statics to Multi Dynamics



- The common sense knowledge graph only uses conceptual level induction, which cannot perceive individual differences and cannot achieve individual-oriented reasoning and judgment.
- Industrial-level knowledge management requires strong context awareness to achieve operational understanding and risk insights of thin customer groups.
- Knowledge-enhanced LLM also require domain knowledge graphs to cover more domain common sense knowledge, entities and events

Dual-drive Enhancement of LLM and KG in Enterprise Digital Scenarios



- Semantic understanding: document structure and entity word understanding to assist knowledge extraction
- · Commonsense knowledge: Knowledge completion and commonsense knowledge association based on LLM

Dual-drive Enhancement of LLM and KG in Enterprise Digital Scenarios

Scenarios and applications		LLM only	KG enhanced LLM	LLM augmented KG	KG only
Business Growth	Interactive applications	Chat, write poems and songs	Knowledge Q&A, service retrieval, report analysis, etc.	-	Marketing recommendation, event context, marketing decision-making, etc.
	Marketing Recommendation	-	Data report query, crowd label selection, intelligent copywriting, etc.	-	Event analysis, materials analysis, crowd analysis, etc.
Risk Control	Risk forecasting and control	-	Explanatory message generation, waking up the robot, etc.	-	Clues tracking, events transmission, rule based claims, corporate credit, ultimate beneficiaries, equity penetration, etc.
Knowledge Construction	Knowledge extraction	-	-	Document element extraction, event extraction, entity linking, etc.	Knowledge construction based on structured business data
	Knowledge completion	-	-	Obtain the entity LLM embedding representation, extract and supplement the missing knowledge in the knowledge graph from the LLM	Relationships mining, properties prediction, groups mining, rules mining, etc.

Opportunities and Challenges of Knowledge Graph Technology Development



The development of the knowledge graph's own technical system needs to keep pace with the times

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SPG: Semantic-enhanced Programmable Graph (Schematic Diagram)



Three distinctive characteristics of knowledge under the SPG framework:

Every Thing must have a Class, every object in the real world belongs to at least one classification
 Each instance is unique within a Class, SPG uses NLP algorithms to build capabilities such as entity linking, property normalization, and entity fusion.

3. No Thing exists in isolation, define knowledge element dependencies through predicates and logic.

Slogan of KG: Things, not Strings

SPG: Semantic-enhanced Programmable Graph (L1 – L3)

Connecting big data and AI technology systems to help machines better understand the world



SPG: Subject/Object Type Definition (Class–Instance Paradigm)

No clear boundary between the definitions of entities, events and concepts in the industry. SPG's definition of knowledge types is:

- Entity Type: Objective objects that have strong business relevance and are described by multiple elements. Multiple elements are described through entity Properties (attributes and relationships), such as users, enterprises, merchants, etc.
- **Concept Type:** The inductive abstraction of entity objects from specific to general expresses a set of entities, which is a classification system in an inductive sense. Relatively static and highly reusable, such as crowd tags, domain standard types, semantic vocabulary (such as HowNet), etc.
- Event type: Add time, space, target and other constraints, such as industry events, corporate events, diagnosis and treatment events extracted through NLP or CV



SPG: Knowledge Construction based on Structured data (Programmable)



Bind Operator

return LLMAdminAreaNorm(property)

SPG: Predicate Semantics and Logical Symbols



Class2

Built-in predicates:

- equivalentClass
- belongTo

- sameAs

Pseudo code:

Semantics of Concept hypernym



Built-in hypernym	Built-in property predicates:		
oredicates :	- hasAlias		
- isPartOf	- synonym		
- subCategoryOf			
- isA			

Examples of semantic-enhanced Prompt:

- ...

```
getPrompts( 'Sichuan hotpot' )
hypernym: Sichuan Food
synonyms: Sichuan-style hotpot,
Chongqing hotpot, Basu hotpot
```

Semantics of Relations and Properties



```
inverseOf
(s:Product) -[p:availableOn]->(o:MifShop) {
    Rule { }
    }

Define (s:User)-[p:belongTo]->(o:Crowd/LoveChengduHotpot)
{
    GraphStructure {}
        Rule {
            s.prefers contains('Sichuan hotpot')
        }
}

GraphStructure {
    (s1:Crowd/ LoveChengduHotpot) -[p:visited]->(o:MifShop)
    (s2:Product) -[p:availableOn]->(o:MifShop)
    }
Rule {
        s2.category contains('Sichuan cuisine')
    }
Action {
        get(s2.name)
    }
}
```

SPG: Event Extraction based on Knowledge Construction Pipeline



SPG: Implementing LogicChain based on Semantic Logic



Define (e:TradeEvent)–[p:belongTo]->(o:TaxoOfTradeEvent/OneTransactionIsLarge)

SPG: Graph Learning Subgraph Sampling based on GNN (Programmable)



 $\{edge version\} \ge \{v end\}'',$

SPG: Architecture of **SPG**



Official website : <u>https://spg.openkg.cn/</u>

SPG: SPG-Schema



SPG: SPG-Engine



SPG: SPG-Controller



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Four-quadrant Model of Event Evolutionary KG from the Perspective of SPG

Interpretable Reasoning based on the Integration of Rules and Graph Models



- KARI : An encoder-decoder framework that supports heterogeneous graph learning, relying on the graph KGDSL to obtain multi-dimensional subgraph features, such as degree, page rank, neighbor statistics, rules, etc.
- KGDSL +KPRN : Interpretable results based on graph association paths and rule learning.

Ant Knowledge Graph: Novel Knowledge Graph Engine based on SPG



We have been granted 35 patents, filed for over 140 patents, participated in the development of 18 standards, and received recognition such as the Zhejiang Science and Technology Progress Second Prize and the Guiyang Big Data Expo Excellent Achievement Award.

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SPG and LLM Bidirectionally Driven Controllable AI

Building next-generation industrial-level cognitive engine



Knowledge Representation from Big Data Era to the LLM Era



Big Data Era

From Binary-static to multiple-dynamic

LLM Era

More traceable original text

KGs Need to Continuously Upgrade Semantic Representation





BigData Friendly (Structured Deep Context)

- 1. Hierarchical and categorical representation of knowledge
- 2. Logical and programmable reasoning between concepts
- 3. Integration of logical rules and factual knowledge

LLM Friendly (Raw text Deep Context)

- 1. Hierarchical representation of instances and concepts
- 2. Align LLM with instance through concept layer
- 3. Mutual indexing representation of original text and structured knowledge

Build an AI framework based on the OpenSPG Knowledge Engine



LLM4SPG Enhanced Knowledge Construction



KGs are Better Instruction Synthesizers for LLMs



reasoning

Instruction synthesis injects knowledge so that LLM can understand the KG task structure

KGs need to enhance knowledge semantic representation to complete missing context

Instruction Synthesis based on SPG-based KGs



Synthetic Reasoning Instructions



context:

mountain lion -> kill -> prey ~ prey -> live in -> park mountain lion -> be classify as -> animal ~ animal -> roam -> park mountain lion -> be classify as -> animal ~ animal -> survive -> park statement: mountain lion -> live in -> park

Inductive Process:

1) Mountain lions are known to be predators that kill the prey. The prey, in turn, lives in parks. This correlation suggests that mountain lions may also live in parks, as they are likely to follow their prey to their habitats.

2) Additionally, mountain lions are classified as animals, and animals are known to roam freely in parks. This roaming behavior is essential for their survival, which implies that mountain lions may also live in parks to ensure their survival.
3) ...

In summary, the evidence suggests that mountain lions live in parks due to their predatory behavior, roaming habits, and need for survival.

[Sentence1: After years of saving, Sarah finally adopts a baby, bringing immense joy to her once quiet home.]

[Sentence2: If Sarah hadn't been able to afford the expenses, the dream of filling her life

with a child's laughter would have remained unfulfilled.]

Combined with the mutual indexing structure of text and structure, a large amount of inductive, deductive, and abductive reasoning corpus can be synthesized. In addition, there are more than 30 conceptual semantics such as succession, hypernym, inclusion, hindered by, etc.

OpenSPG / openspg		Q Type [] to search	
Code 💿 Issues 4 🏦 Pull requests 9 🖓 Discussions	Actions Trojects 1 Security	7 58 🗠 Insights 🐯 Setti	ngs
	🖈 Edit	Pins 👻 💿 Unwatch 21 💌	양 Fork 67 👻 🌟 Starred 564 👻
່ະ master 👻 ຳ 86 Branches 🕟 5 Tags	Q Go to file t	Add file - Code -	💽 Monica 🕢 Fast Model 🗸 🕴
fishjoy fix(reasoner): support triple in thinker co	ontext (#341) 🗸 f0e552	e · 3 days ago 🛛 143 Commits	Summarize this repo
.github	fix(builder): bug fix (#336)	2 weeks ago	
builder	feat(schema): support maintenance of simplified	d DSL (#3 4 days ago	About 贷
Cloudext	feat(service): add concept instance query api (#	144) 5 months ago	OpenSPG is a Knowledge Graph Engine developed by Ant Group in collaboration
Common/util	feat(reasoner): support remove duplicate (#177)	5 months ago	with OpenKG, based on the SPG
dev 🖿	feat(docker): update version (#337)	2 weeks ago	Graph) framework. Core Capabilities: 1)
python	feat(schema): support maintenance of simplified	d DSL (#3 4 days ago	domain model constrained knowledge modeling, 2) facts and logic fused
reasoner	fix(reasoner): support triple in thinker context (#	#341) 3 days ago	representation, 3) kNext SDK(python):
server	feat(schema): support maintenance of simplified	d DSL (#3 4 days ago	reasoning and generation
🗋 .gitignore	feat(reasoner): local runner support callable wra	apper (#21 4 months ago	♂ spg.openkg.cn/en-US
licenserc.yaml	feat(nn4k): add huggingface decode only mode	l local sft 6 months ago	knowledge-graph spg
.scalafmt.conf	fix(reasoner): bugfix in AggregationPlanner (#80	0) 7 months ago	knowledge-reasoning Ilm-based-reasoning
🗋 .scanignore	fix(docker): fix docker release (#70)	7 months ago	kg-semantic-framework



Thank you





OpenSPG Github

https://github.com/OpenSPG/openspg